



Date:- 17th June, 2009

TO WHOM IT MAY CONCERN

RE:- FASTWAY COURIER SERVICE

Dear Sir/Madam,

This letter is to confirm that IBS have been using Fastway Courier service for over the past 4 years and I have pleasure in stating that we find their operation very efficient. IBS have offices in Dublin, Cork, Limerick, Portlaoise, Galway, Sligo, Derry and Belfast and we use Fastway right across the organisation. It is very re-assuring to order something in Belfast around 5.00 and have it here in the Cork office before 11.00 the following day. Our Central Distribution Warehouse is based in Dublin with on average 70 to 80 parcels a day going out. Our main criteria when acquiring a courier company was one which can deliver next day service as this is crucial to our business and I can confirm that in the majority of deliveries this is the case.

Tracking and tracing parcels and requiring signatures is also a vital requirement and I have to add that all of the administration staff in all of the depots are very obliging, friendly and efficient. Also the concept of being able to retrieve customer signatures on line is of great benefit to ourselves.

I would have no hesitation in recommending Fastway as a courier company.

Yours faithfully,
For IBS LIMITED


GERALDINE AHERN
CONSUMABLE SALES